

# Office Report Card

*The Care Group, P.C.*

830 Potomac Cir Suite 150

Aurora, CO 80011

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www.thecaregrouppc.com

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To help us serve you better, please complete this assessment of our office.

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Key: 1 = poor; 2 = satisfactory; 3 = good; 4 = excellent

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Were you able to get an appointment promptly?	1	2	3	4
Was adequate parking available?	1	2	3	4
Was our staff courteous?	1	2	3	4
Was our office neat and clean?	1	2	3	4
How would you rate our magazine selection?	1	2	3	4
How do you like our office decor?	1	2	3	4
Were you seen on time?	1	2	3	4
If we were late, was an explanation given?	1	2	3	4
Were you comfortable during your treatment?	1	2	3	4
Did we answer your questions clearly?	1	2	3	4
Did you understand why particular care was recommended?	1	2	3	4
Have your phone calls been returned promptly?	1	2	3	4
Have you been informed promptly about lab results?	1	2	3	4
How well are we responding to your needs?	1	2	3	4
Would you recommend us to your family and friends?	1	2	3	4

As a patient of Dr. \_\_\_\_\_ I would like to tell him/her

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Additional suggestions that might help us serve you better would be appreciated.

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Thank you for your cooperation and help!

Optional: If you would like a response, please enter your name and phone number below.

Name \_\_\_\_\_ Phone \_\_\_\_\_